

TRIPLE I PRIORITIES...

INFORMATION

INTERACTION

INDIVIDUALIZATION

PURPOSE:

To improve hemodialysis (HD) care by providing 1) better information, 2) improved interactions with healthcare providers, 3) individualized care.



PHASE 1: focus groups

Interviews and focus groups were conducted across Canada with patients, caregivers, and health care providers to identify current challenges in HD care.

PHASE 2: cross-Canada survey

Surveys based on the results from Phase 1 completed by people receiving HD across Canada to further determine areas for improvement.



PHASE 3: implementing solutions

A workshop was conducted to finalize the top 10 challenges to HD care and to generate a list of possible solutions, which will be tested in the next study wave.

<http://betterkidneycare.ca>